## **VAMS Recipient Guide**

Role: Recipient
Function: Appointment Scheduling



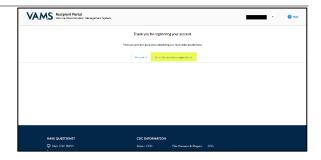
## Summary

As a Vaccine Recipient, you can register in VAMS to schedule vaccination appointments, receive information on next steps, and be notified of follow-up appointments. Once you have setup your VAMS account, you can begin to schedule your COVID-19 vaccination appointment. This section will review how to schedule, cancel, or reschedule and appointment.

## **Key Steps**

#### Step 1: Schedule Your Appointment: Find a Clinic

 Schedule your appointment from the My Appointments page or from the Registration Confirmation page by clicking the Schedule Appointment button

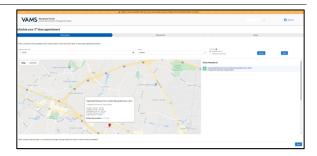


 On the Clinic Location page, locate a clinic by entering the Address or ZIP code where you want to be vaccinated.

Zip Code: 23230Within: 10 miles

Clinic type: Select "standard clinics"

Click the **Clinic Name** of your preferred clinic, then click the **Next** button that appears below the map.



#### Step 2: Schedule Your Appointment: Select a Time

- On the Date and Time page, select an available appointment date on the calendar located on the left side of the page
  - Days with available appointments will appear in black text with a green bar underneath while unavailable days will be in gray.



Select your appointment time by clicking a **Time Slot**, then click **Next**

Click **Submit** to confirm your appointment or **Previous** to make any changes



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c. After clicking **Submit**, you will see a confirmation that your appointment has been scheduled. The confirmation includes your appointment details and a QR code

Click the **Cancel Appointment** button if you need to change the appointment



#### Step 3: Steps to Take Before Your Appointment

 a. Appointment Confirmation: This includes appointment details like date, time, location, what to bring, and a link to cancel the appointment

**The Pre-vaccination Questionnaire** is accessible by clicking the link with the same name. You must complete and digitally sign the questionnaire before receiving the vaccine



b. The Pre-vaccination Questionnaire will require you to answer questions about your health and acknowledge receipt of the vaccine information provided before receiving the vaccine. Your answers are used to determine if you can receive a vaccine on the day of your appointment

## Click Next

You must complete the Pre-vaccination Questionnaire before your appointment and cannot be checked in for your appointment until it is complete



#### Step 4: Enter Insurance Information (Optional)

a. If you do not want to enter your insurance information, click Next.
 Otherwise, complete the items listed on this page



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### **Step 5: Review Your Information**

a. Review your personal, medical, insurance, and organization information for accuracy

If any information is inaccurate, click **Previous** to make edits before moving forward

**Confirm** all information is correct and complete, then **check the box** confirming the information is correct

Click Finish. This takes you to the confirmation page



## **Additional Resources**

CDC VAMS User Manuals: https://www.vdh.virginia.gov/immunization/vams-resources-external/